



### ANNUAL REPORT Stronger \* Smarter \* Safer





ADF (Army Distaff Foundation) is a 501 (c)(3) organization established in 1959 that provides housing, health, and wellness services to older adults who served our nation, regardless of financial status, through Knollwood, a residential community that we built, own, and operate.

Tax ID #: 53-0246852

#### - MISSION -

Provide a compassionate community with exceptional wellness care and purposeful living for older adults who served our nation. COMMUNITY ACCOUNTABILITY RESPECT EXCELLENCE

CORE VALUES -

## FROM OUR LEADERS

Around the globe, 2020 was an extremely difficult year. It was particularly challenging for ADF and Knollwood because caring for older people – those most vulnerable to this disease – is what we do.

COVID has indeed been trying, but we have a long history of resilient, proactive leadership. When we see challenges, we turn them into opportunities. To be sure, the pandemic has been one of our greatest trials as an organization. But, ultimately, what our community will remember about 2020 is not the trial itself. Our community will remember how we stood together in strength to overcome it.

We focused on two main areas. First, we needed to keep the virus off our campus. Second, we needed to keep people healthy, engaged, and happy. So, we took a measured, comprehensive look at our operations and programs and embarked on a journey to create a *Stronger, Smarter, and Safer* community – for both now and the future.

We launched many new programs over the past year to control infection and promote health and wellness. As a result, our community thrived, despite COVID. Residents continually told us how safe, secure, loved, and well-cared-for they felt at Knollwood. Their families expressed the same sentiment. And this, by far, is our most important measure of success.

We are saddened to report that COVID did creep onto our campus at the start of the pandemic. Of



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the 250 people living at Knollwood, 30 people tested positive. Most recovered quickly and fully; but nine people living in our nursing center under 24/7 care for other illnesses passed away with COVID in April and May. Our deepest sympathy is with their families.

On the pages that follow, you will learn how we controlled infection, promoted health and wellness, and went above and beyond to care for people. To all of our supporters, please accept our deepest gratitude. As a non-profit community, we would not have been as successful without your generous giving. Looking to the future, we see many opportunities to make our community even *Stronger, Smarter, and Safer*. Thank you for your continued partnership.

General John M. Keane, USA (Ret.) Chairman of the Board of Directors, ADF

Major General Timothy McHale, USA (Ret.) President and Chief Executive Officer, ADF and Knollwood Military Life Plan Community

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#### **EMERGENCY REVENUE TASK FORCE**

Secured \$2.9 million in grants and other resources to fund COVID response efforts.

# INFECTION CONTROL

### INITIATIVES THAT PROTECTED OUR **COMMUNITY FROM COVID-19**

#### **COVID-19 TESTING** PROGRAM

Administered 7,200 tests to identify contagious people and prevent virus spread.

#### **ADVANCED SANITATION DEVICES**

Acquired high-tech devices that kill 95% of surface germs from 10 feet in 3 minutes throughout our campus.

> Knollwood stands out for the commitment of its staff under pressure - and also the ability to find the supplies, protective equipment and test kits to perform widespread testing."

Dr. Eric De Jonge, Head of Geriatrics, Capital Caring Health

MARGO BUDA, KNOLLWOOD'S CLINIC NURSE, RECEIVED A 2020 NATIONAL **CAREGIVER AWARD FROM THE CECA** FOUNDATION FOR EXTRAORDINARY SUPPORT OF KNOLLWOOD'S COVID-19 **RESPONSE EFFORTS.** 

BAS

#### **COVID-19 REVIEW BOARD**

Created a special board of subject matter experts that set policies, programs, and protocols to protect health and well-being.



#### **PERSONAL** PROTECTIVE **EQUIPMENT TASK FORCE**

Acquired hard-to-find masks, shields, goggles, gowns, gloves, wipes, and sanitizer to control the spread of infection.

**HEALTH ENTRY SCREENING PROGRAM** Conducted 67,000 health checks to prevent contagious people from entering our campus.

# HEALTH AND WELLNESS

**PROGRAMS THAT HELPED PEOPLE** THRIVE THROUGH A THREATENING PANDEMIC





**MAKE & TECH LAB** New space for people to learn, engage, explore, and create with age-friendly equipment



**TELEMEDICINE PROGRAM** Ensured people had reliable access to doctors to remain healthy and well



**VIRTUAL VISIT PROGRAM** Kept people in touch with families and friends via remote connection

> Mom is in great hands at Knollwood and continues to thrive even in the midst of the pandemic..." Daughter of Knollwood Resident

#### DANCE AND FITNESS PROGRAMS

From socially distanced in-person classes to a new yoga platform offering live, virtual classes from home

#### **VISUAL ARTS PROGRAMS**

Soul-nourishing art classes adapted to continue safely with proper health protocols



#### **MUSIC PROGRAMS**

Wide-ranging live and streamed performances so people enjoyed the therapeutic benefits of music

# ABOVE AND BEYOND COMMUNITY LIVING FOR PEOPLE WHO SERVED OUR NATION

...our family is **enormously grateful** to Knollwood...

...the honor and respect you have for the residents is deeply appreciated...

...Knollwood is heaven on earth! I mean it, this is heaven on earth!...

#### FROM OUR RESIDENTS AND FAMILIES

# THANK YOU

### TO OUR 2020 PARTNERS











CORPORATIONS

GOVERNMENT

ACADEMIA N

AND INDIVIDUALS

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OUR 2020 CAMARADERIE CLASSIC GOLF TOURNAMENT, AN ANNUAL EVENT SPONSORED BY ADF AND HOMES FOR OUR TROOPS, RAISED \$63,285 IN 2020

#### AMONG OUR 2020 PARTNERS

AARP AM General Arizona State University Army Emergency Relief **Bollinger Energy Corporation** BrightView Cody Chevrolet **Dimick Foundation Edes Foundation** Evans & Chambers Technology Federal Emergency Management Agency Fraternal Order of Eagles **Gia Maione Prima Foundation Global Guardian** Grane RX Hamilton Insurance Group Hertzbach Homes for our Troops Lockheed Martin McKeon Group **Mutual of America** NextEra Energy Parsons Procter & Gamble **Reliance Fire Protection** SFCS Smith Richardson Foundation Stupp Bridge Company And to the members of the General Maxwell

and Lydia Taylor and Rosamond Davis Societies, as well as our hundreds of individual donors, thank you for your tremendous support!

# SECURE OUR FUTURE THROUGH YOUR CONTINUED SUPPORT





Your giving ensures veterans and their family members can remain at Knollwood, even in financial hardship.



#### HEALTH AND WELLNESS INNOVATION FUND

Your donation supports innovative approaches in healthy aging to improve quality of life.





BUILDING AND COMMUNITY FUND

Your contribution supports a modern, vibrant, lasting community.



#### PERFORMING ARTS ENRICHMENT

Your support boosts the spirit and promotes vibrant, joyful living.



# HOW YOU CAN HELP



SUBJECT MATTER EXPERTISE

#### ADVICE AND COUNSEL

RESEARCH AND ANALYSIS



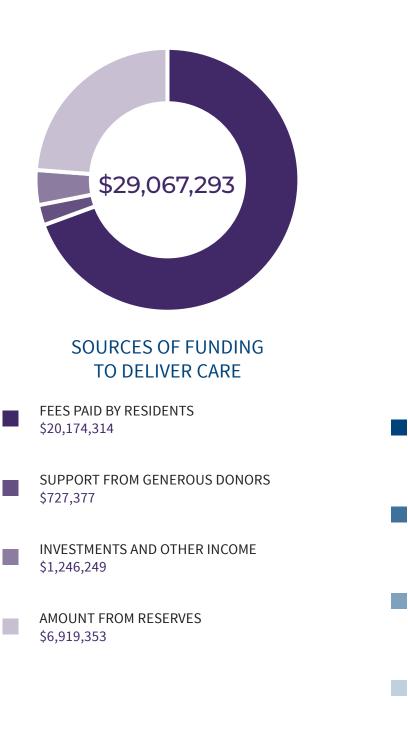
FINANCIAL SUPPORT James Michels Vice President of Development, ADF jmichels@armydistaff.org or 202-541-0492

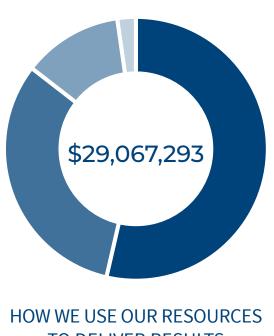




# FINANCIALS

### 2020 RESOURCES AND SPENDING





### TO DELIVER RESULTS

SAFE, SECURE COMMUNITY LIVING FOR 250 SERVICE-AFFILIATED MEN AND WOMEN \$15,580,164

COMPREHENSIVE HEALTH AND WELLNESS PROGRAMS FOR HEALTHY AGING \$9,268,251

MANAGEMENT AND ADMINISTRATIVE COSTS **REQUIRED TO DELIVER EXCELLENCE** \$3,558,378

HOUSING AND CARE FOR THOSE WITHOUT THE MEANS TO PAY \$660,500



VICE CHAIRMAN OF THE BOARD RADM Kathleen Martin, USN (Ret.)

VICE CHAIRMAN OF FINANCE The Honorable Nelson Ford

SECRETARY LTC Gordy Schnabel, USA (Ret.)

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UNAUDITED

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CHAIRMAN OF THE BOARD General John (Jack) M. Keane, USA (Ret.)



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